

Motivation

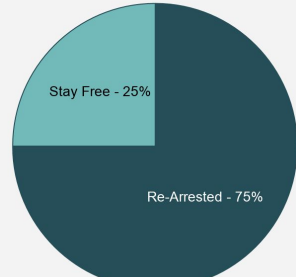


US Prison population has increased by **700%** Since 1970

Average cost of one inmate: **\$31,286** per year

Prisons are expensive, but the hidden costs affecting communities and families are even higher.

Arrested Within 5 Years Post-Release



Better reentry outcomes mean money and lives saved!

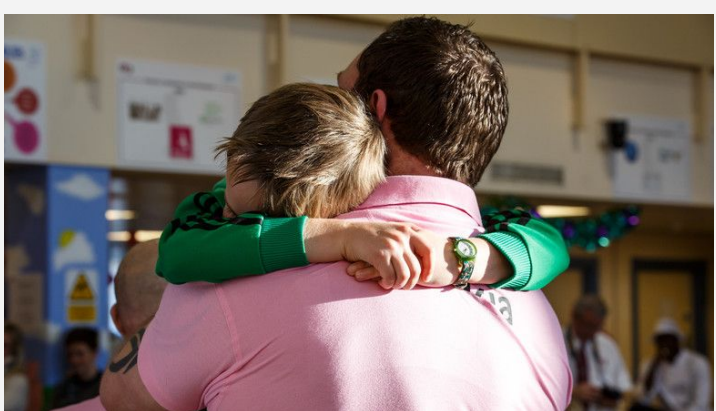


Image source: <https://www.g4s.com/en-gb/media-centre/news/2017/08/10/family-intervention-at-hm-prison-parc>

Findings

- After a period of incarceration, a variety of barriers are encountered.

Explicit Barriers:

- Employment
- Housing
- Food
- Transportation
- Tech access
- Medical care
- Education

Implicit Barriers:

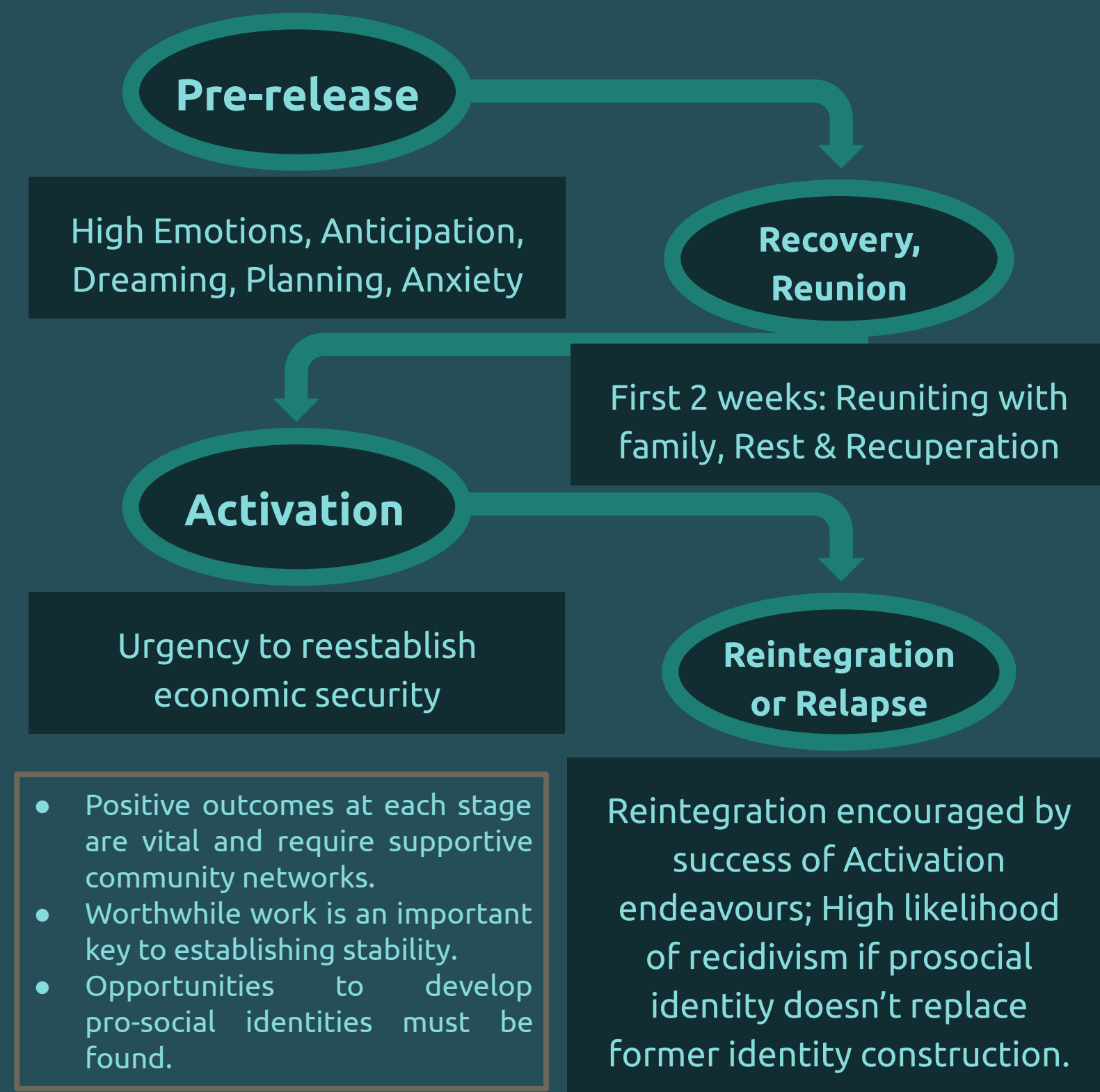
- Social stigma
- Identity (re)formation
- Mental Health & Trauma-informed services
- Community & Relationships

- Rehabilitation, or *desistance*, is only possible when basic needs are met.
- In order to desist from antisocial behaviors, one must be committed to and supported in (re)forming a new, prosocial identity.
- Needs and experiences of every reentering citizen are unique and require a degree of personalization in rehabilitative planning which centers the healing and growth of that person.
- High digital illiteracy after incarceration.

Methodology

- **Systematic Literature Review:** As a team, find, read, summarize, and discuss relevant research papers and articles.
- **System Analysis:** Locate and analyze platforms serving the target user population.
- **Community Interviews:** Face-to-face, semi-structured Interviews with target user population, parallel populations (i.e. veterans), and organizations working with target users; transcribe, analyze and discuss findings.
- **Prototyping Process:** Develop solution and platform in response to research; present prototypes to community for feedback to be implemented.

Stages of Reentry



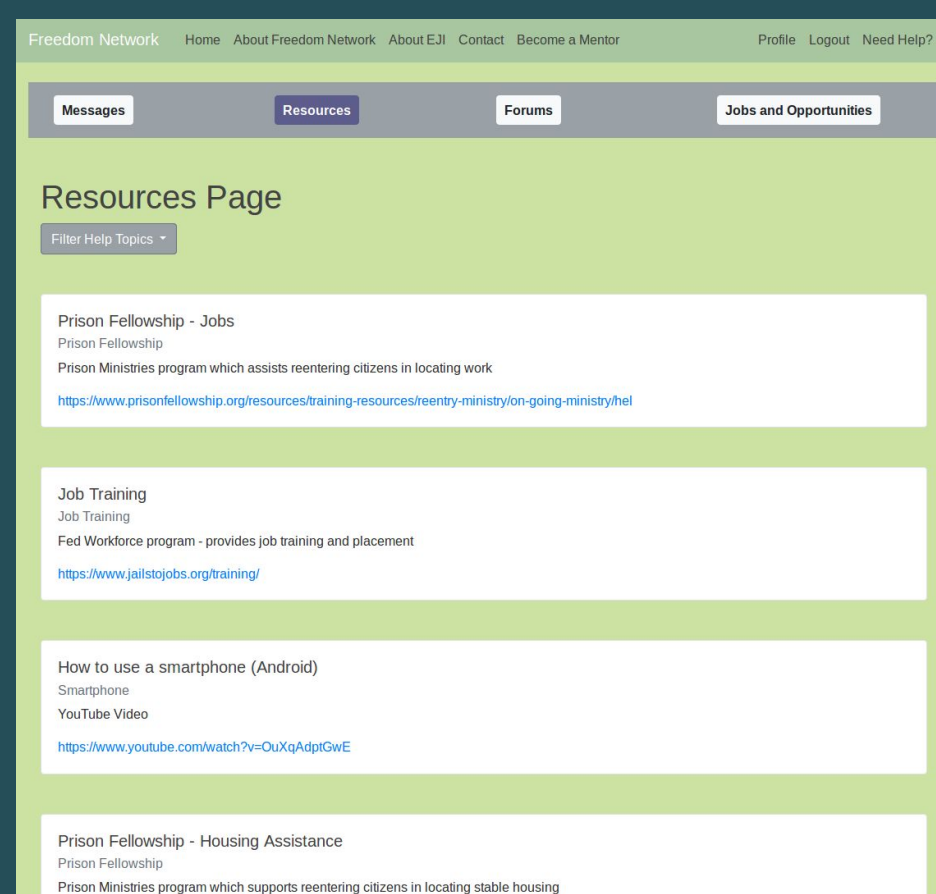
Adapted from Durnescu, 2017 [4]

Implementation



User: Mentee

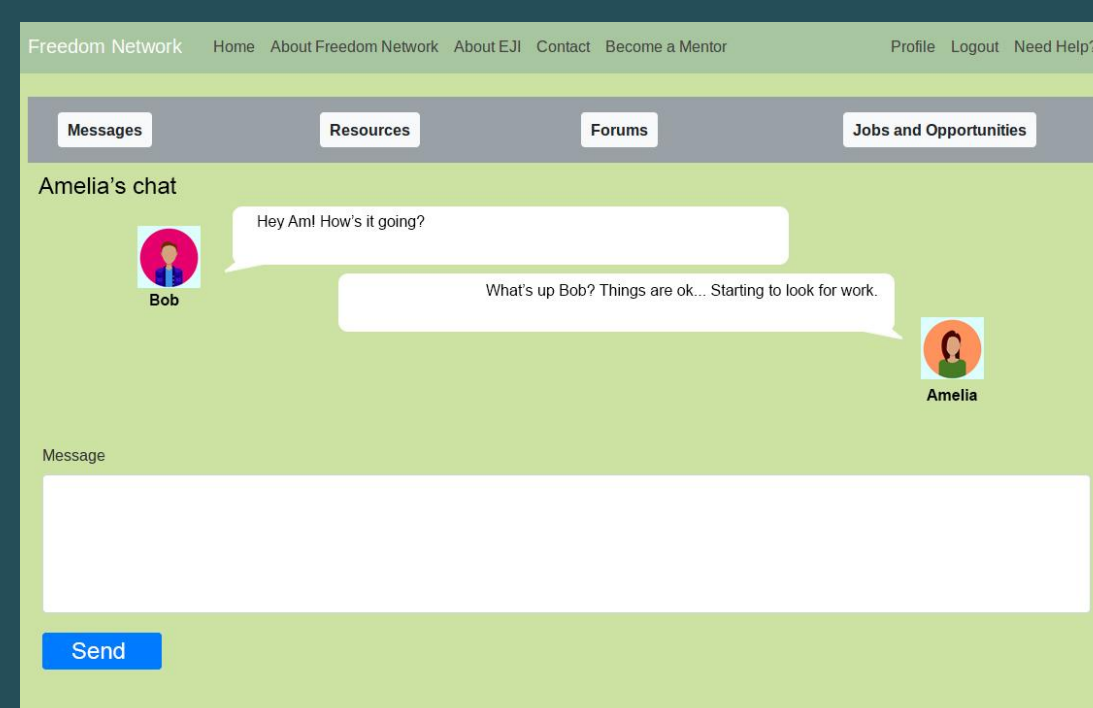
Reentering citizens who are supported by Mentors via Freedom Network chat and Resources located in one easy place (see below).



User: Mentor

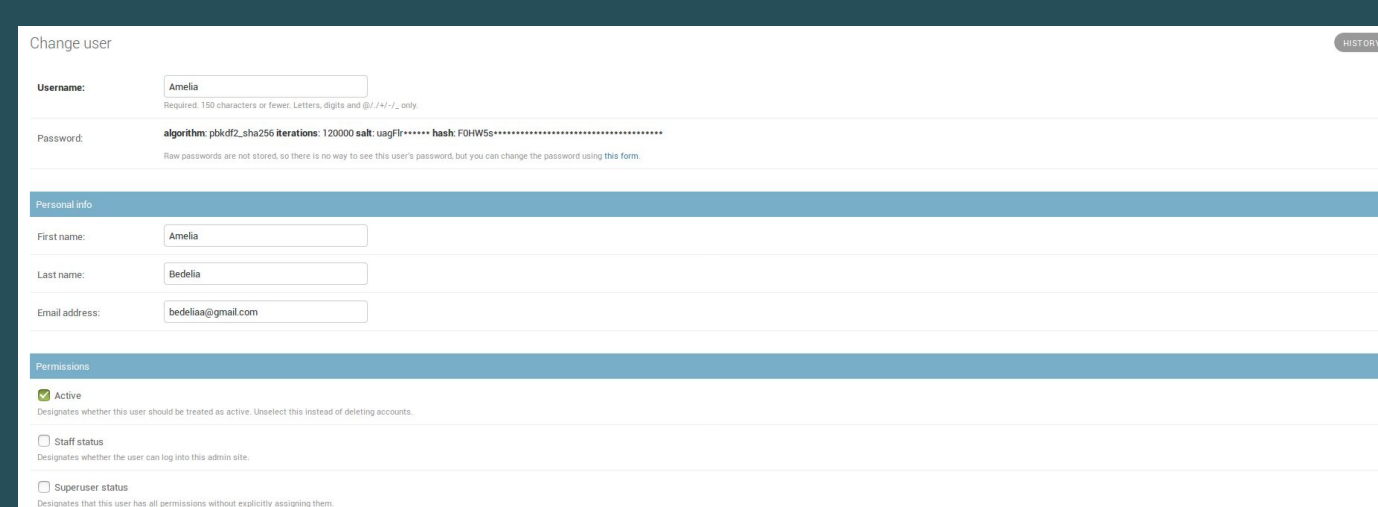
Rehabilitated citizen who is dedicated to supporting a group of Mentees via chat (see below) and shared knowledge/experience.

Mentor/Mentees are assigned by Partnering Organization.



User: Partnering Organization

Organization which creates users in backend (see below); Associates Mentor/Mentees via internal program.



Solution

1. Overcoming barriers:

Resources such as referral lists, tech tutorials, and job-search tips provide reentering citizens with life-saving and life-changing information that is often hard to find. While using simple technologies like Freedom Network, new skills which help users navigate the modern world are developed - particularly after long-term incarceration.

2. Identity (re)Formation - Why Mentorship?

The development of prosocial behaviors and identity requires persistence, dedication, and the support of others. Mentorship often gives Mentees guidance and encouragement while providing real-world experiences and knowledge in navigating a complex reentry process wrought with barriers.

Partnering Organizations which work with the formerly-incarcerated population have the opportunity to design relevant reentry plans. Mentors with similar stories are matched to newly released citizens. Communication is supported by Freedom Network's easy-to-use and confidential *chat function*. Because having a way to give back to society and perform prosocial behaviors is the best way to develop a new identity, becoming a Mentor is an excellent goal while in the reentry stages and allows those who have achieved this status a way to give back directly to their community.

3. Simplicity = Accessibility

By enrolling users into a mentorship program and *training them to use Freedom Network in person*, Partnering Organizations facilitate a learning edge which enables users to access technology, support, and updated skills. Because Freedom Network is a simple platform which brings resources directly to users in one place, it is accessible and facilitates levels of growth beyond the user's capacity at the time of release.

Future Work

Two areas of future work are identified: (1) Immediate implementation, or further website features planned in Freedom Network, and (2) Systemic change, which is outside the scope of this solution.

Immediate implementation

- Email hosting
- Social forum
- Blog and user stories/bios
- Check-in feature
- Text-enabled chat

Systemic change

- Changes to justice system and prison reform
- Development of community-based resources, including robust mentorship programs
- Rehabilitative and therapeutic programs within justice system experience

References

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